

# Team-Client Expectations and Agreement

## MIT Class: Principles and Practice of Assistive Technology

MIT class 6.811, Principles and Practice of Assistive Technology, is a one-term subject in which small teams of 3-4 students work with clients from the community. Each team works with one client to understand the client's needs and desires, and develop a series of ideas about assistive technology that may be useful to the client. Team activities begin in the middle of September, and run through the middle of December.

This form helps the client and the student team members agree on their expectations for working together. Please discuss it and fill it out *together with your client*, then return it to the PPAT staff.

### For the Team Members to Read Aloud and Sign, with the Client Present:

We, the undersigned student team members, understand and commit to the following:

- We will meet regularly with you, the client, for 1-2 hours every 1-2 weeks;
- We will do our best to listen carefully and respectfully to you, and communicate effectively with you; and
- We will try hard to understand your needs and preferences, and to develop a prototype assistive technology that you will find useful.

**Team member signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

**Team member signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

**Team member signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

**Team member signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

### For the Client to Read and Sign, with the Team Present:

I, the undersigned client, understand and commit to the following:

- It is my own, voluntary choice to work with you, the team, this term.
- I will meet regularly with you, for 1-2 hours every 1-2 weeks.
- I will tell you about the activity or task that I wish to do more effectively, and about my needs and preferences.
- I will: listen carefully to your questions and ideas; consider carefully any sketches or prototype solutions that you share with me; and respond frankly and constructively.
- I understand that, while you will try very hard to understand my needs and preferences, and to develop an assistive technology that is useful for me, you might not manage to produce a complete or polished solution before the end of the term.

**Client signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

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